

Appendix B

CITIZENS ADVICE TENDRING 01/04/19 – 31/03/20

OFFICE	CLIENTS SEEN
Clacton	11258
Hub	198
Manningtree	19
Walton	7
Brightlingsea	1
Frinton	6
Holland	5
Harwich	354
Total	11848

ISSUE	TOTALS
Benefits Universal Credit	3,642
Benefits & tax credits	2,003
Debt	1,409
Housing	892
Relationships & family	692
Employment	509
Legal	422
Consumer goods & services	270
Other	232
Health & community care	198
Financial services & capability	183
Travel & transport	120
Utilities & communications	120
Tax	83
Discrimination & Hate & GVA	69
Immigration & asylum	51
Education	31
Grand Total	10,926

VALUE OF BENEFITS ADVICE

£10,640,188